

## BUYING A STRATA PROPERTY? DON'T GET STUCK WITH A LEMON.

AT EYEON, WE OFFER HIGH-QUALITY STRATA RECORDS INSPECTION SERVICE THAT FEATURES CONSISTENCY, UNIQUE QUALITY ASSURANCE AND GREAT CUSTOMER SERVICE WE ARE PROUD OF.

Strata Records Inspections are a crucial part of buying an apartment - or any strata property. A well-prepared report can close the information gap and help you understand what's really going on at the building.

**The problem? The quality of strata reports has quietly taken a hit in recent years - but most buyers have no idea.**

We know this because over the past couple of years, we've been asked - by buyers, conveyancers, and buyer's agents - to review hundreds of strata reports from nearly every provider across NSW. And the results are ugly.

On the surface, reports might still look pretty much the same. But behind the scenes, several industry-wide shifts have been undermining the reliability and the usefulness of these reports. Most reports are now a so-called "file dump" where documentation - often repeated and outdated - is attached without any meaningful summary. There are more errors, less information and less support for buyers trying to understand these reports.

Some experienced searchers can produce good reports and offer good follow up support. The issue is that most of their reports aren't consistently good - and often, they're not even close.

**We are not saying we are perfect, but we have implemented a number of unique to EYEON processes to ensure our reports remain readable, reliable and backed by quality customer support:**

- Well-structured, robust and easy-to-read template
- Rigorous QA process to capture any errors in reporting
- Strata Manager follow-up
- Report updates if new information becomes available
- Dedicated and responsive customer service team
- Outstanding follow-up support
- Ongoing training and feedback to inspectors to ensure professional development

**EYEON Property Inspections**

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## PROPERTY INSPECTIONS ARE ONE OF THE SMALLEST COSTS IN BUYING PROPERTY

SO WHEN CHOOSING A STRATA RECORDS INSPECTION SERVICE, THINK WHETHER YOU WANT IT CHEAP OR GOOD.



### STRATA RECORDS INSPECTION REPORT

**\$379\* incl GST**

Same fee applies for Company Title, Community Association and Building Management Committee Reports.

**\*Unsuccessful Buyers can claim \$50 rebate**

## ARRANGING AN INSPECTION

It's easy!

You can submit your request [online](#) or give us a call on 1300 798 274 and we will take care of the rest.

WE ARE LOOKING FORWARD TO HELPING YOU BUY PROPERTY WITH MORE CONFIDENCE.

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